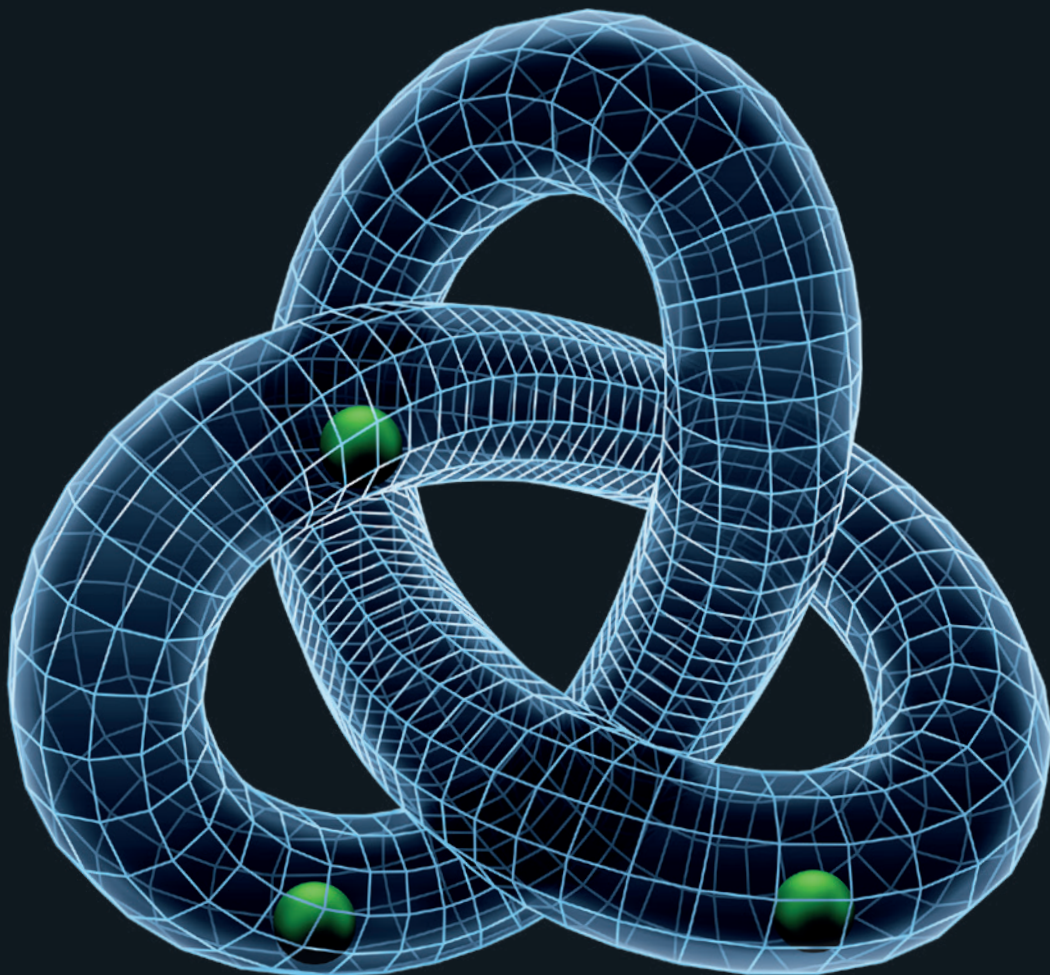




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ONGOING
BITZER SERVICES
OUTSTANDING PERFORMANCE

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B-SAFE



B-READY

ONGOING SERVICES. OUTSTANDING PERFORMANCE.

FOR YOUR PEACE OF MIND.

BITZER SERVICES are developed by the people who know the products best – the manufacturer. In addition to minimising system downtime, our ongoing services help to reduce operating costs as a whole and thus the total cost of ownership. When developing our service portfolio, we focused on clear objectives: flexibility, affordability and an extensive service network.



B-SAFE

WARRANTY EXTENSION FOR UP TO FIVE YEARS

Available for just about our entire product range, the BITZER warranty extension pack offers a simple and affordable solution for extending warranty coverage. For a fraction of the compressor's or product's price, customers can extend their warranty by up to five years. This highly adjustable solution is available on a case-by-case basis, with a term that can be adapted to meet your customers' needs. A simple online registration process will initiate the extension, giving your customers peace of mind for years to come.

- // Available for almost any product
- // Flexible term of up to five years
- // Self-explanatory online registration

FREE ONE-YEAR WARRANTY EXTENSION FOR ALL INTELLIGENT PRODUCTS

INTELLIGENT PRODUCTS (IQ) by BITZER ensure efficient compressor operation as well as reliable availability within the operating range. At BITZER, we wholeheartedly believe in the benefits provided by this new concept, as demonstrated by our complimentary one-year warranty extension. All BITZER IQ products benefit from free storage of commissioning reports and data logs provided by the IQ MODULE and BEST SOFTWARE.

- // Efficient operation and availability
- // One-year extension at no cost
- // Free storage of reports and data logs

COMMISSIONING ASSISTANCE FOR EXCELLENT RESULTS

Opting for BITZER equipment is the first step towards achieving outstanding performance and efficiency. We've developed the commissioning assistance service to ensure you get the most out of your investment. BITZER helps contractors and field technicians with the critical start-up phase, providing them with a range of services. The commissioning assistance service is available for all condensing units such as LHE, ECOLITE and ECOSTAR, as well as for systems built by BITZER.

- // Commissioning assistance for contractors and field technicians
- // System optimisation
- // On-site basic training for technicians
- // Monitoring and maintenance tips
- // A commissioning report with certification data
- // Available for all condensing units



B-READY

COMPRESSOR AND CONDENSING UNIT ASSESSMENT SERVICES

After the initial start-up, it's extremely important to inspect the compressor and review the parameters on a regular basis. This will not only extend the service life, but also minimise downtime. BITZER experts monitor the operating parameters and then compare them to our reference and recommended values. Our certified engineers measure and record all relevant operating data on-site and compare the results with those calculated by the software. Operations are assessed in a detailed report, which includes recommendations on troubleshooting, fine-tuning, maintenance and system optimisation.

- // Increased service life
- // Minimised downtime
- // Expert monitoring and assessment of operating parameters
- // Detailed report
- // Recommendations on troubleshooting, fine-tuning, maintenance and system optimisation

RETROFITTING SOLUTIONS FOR SECURE INVESTMENTS

As a technology leader, BITZER provides its customers with exceptional support in a variety of topics such as refrigerants, efficiency, regulation compliance and environmental responsibility. Due to international regulations and market availability, systems based on high-GWP (global warming potential) refrigerants need to be adapted. Our Retrofit consultancy services are available for all systems featuring BITZER components, with comprehensive audits and analysis carried out by our experts.

We offer future-proof solutions for safeguarding investments, including analysis of regulation requirements, as well as a comparison of refrigerants and their benefits, system component compatibility and replacement, capacity control solutions, tips and tricks.

- // The extensive expertise of a market leader
- // Future-proof solutions and investment protection
- // Analysis of the customer's specific landscape

REFRIGERANT COMPLIANCE AND STRATEGY CONSULTING

Refrigerants with low GWP are becoming more and more important in the refrigeration and air conditioning industry all over the world. And this trend will only accelerate over the next several years.

- // Is it possible to continue using my existing equipment – and, if so, how?
- // What will the refrigerant environment look like by the time I have to replace my HVAC, process or refrigeration systems?
- // What can I do to ensure I make the right investment and am well prepared for the future?

You need to be able to answer these questions if you want to secure your investments and assets and maintain operations. Current requirements for medium-term use not only apply to the compressor, but also condensing units, racks, chillers and heat exchangers. And the need to ensure efficiency makes analysis all the more difficult.

Our experts will analyse your existing systems and work with you to determine which strategy best fits your organisation in terms of cost of ownership, efficiency, safety and durability. Our final report is designed to help you make the most appropriate and safest decision for your business.

- // Low-GWP and natural refrigerants are gaining ground
- // Investment and asset security requires planning
- // Expert analysis of existing systems
- // The optimal solution in terms of costs, efficiency, safety and durability
- // Final report for an informed decision





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